

# MCT Carrier FAQs

A list of frequently asked MCT questions by carriers, along with a brief explanation and examples where relevant.

## File based

QUICK TAG	Question	Answer
CODESHARE INDICATOR,	Do I need to file MCTs with codeshare indicators?	Not if you do not have codeshare agreements or if you do not file a DEI 050 on your flights.
CODESHARE	As a marketing carrier should I use our codeshare flight ranges (BA 0100 – 0111) or file our code + 'Y' + codeshare operator code (BA Y CX)?	An MCT with a 'Y' and codeshare operator is higher up the hierarchy as compared to an MCT with a flight range. So, it is advisable to file with a codeshare 'Y' & operator code whenever possible. Also, if using flight ranges that change, you would not need to re-file MCTs.
SUPPRESSIONS	Why do I need to mark the (Y/N) in the suppression indicator column?	If the time column is blank and this is a suppression enter 'Y' for yes to confirm it is a suppression. All MCT exceptions with a time should have 'N' in the suppression indicator column.  Entering 'Y' allows the system to know if the record is a suppression and not accidentally left blank.
DELETION	To delete an MCT line, do I need to add an "Effective to" date to an existing MCT?	No. To delete an MCT record you cannot make any changes to it except inserting 'D' in the ACTION INDICATOR field.  The MCT you want to delete must match with what is filed on the MCT database. If a deletion date is added to a record in your submission, your submission and the database will not match, and your record will not be deleted.

<b>ADDING SUPPRESSION</b>	Do I need concurrence from the departure carrier to add suppressions?	No, concurrence is not needed when adding suppressions onto specific carriers.																																																																																																																																																		
<b>DELETING SUPPRESSION</b>	Do I need concurrence from the departure carrier to remove suppressions?	Yes, if your suppression has a specific carrier departing. If the departure field is blank (ALL CARRIERS) then concurrence is not needed.																																																																																																																																																		
<b>EXPIRED MCTs</b>	Why are some of my MCTs highlighted in orange?	These are your expired MCTs.  Expired MCTs will stay on the database for your reference up to a year unless you instruct OAG to remove them. Expired MCTs do not appear in the MCT product.																																																																																																																																																		
<b>EXPIRED MCTs</b>	Do I need to remove my expired MCTs and will they be displayed by GDSs?	Expired MCTs are not delivered to GDSs. In accordance with IATA guidelines expired MCTs are available for reference for a year before they are removed from our MCT database.  You can ask OAG to remove them by inserting a 'D' in the action indicator column.																																																																																																																																																		
<b>UPDATING EFFECTIVE FROM/EFFECTIVE TO DATE</b>	Can I ask OAG to update my MCTs with a new 'Effective to' / 'Effective from' date?	Copy the MCT(s) where the date change is needed.  Add 'D' in the action indicator column in one row and 'A' in the duplicate row. Change the date to the required date in the row with the 'A' action indicator.  <table border="1" data-bbox="686 815 2043 993"> <thead> <tr> <th>ACTION INDICATOR</th> <th colspan="2">STATION</th> <th>CONNECTION</th> <th>TIME</th> <th colspan="2">ARRIVAL CARRIER</th> <th colspan="2">ARRIVAL FLIGHT #</th> <th colspan="3">DEPARTURE CARRIER</th> <th colspan="2">DEPARTURE FLIGHT #</th> <th colspan="2">TERMINAL</th> <th>STATION</th> <th>STATE</th> <th colspan="2">COUNTRY</th> <th colspan="2">REGION</th> <th colspan="2">AIRCRAFT TYPE</th> <th colspan="2">AIRCRAFT BODY</th> <th colspan="4">SUPPRESSION</th> <th colspan="3">DATE</th> <th colspan="2">INFO</th> </tr> <tr> <th>A/D</th> <th>Arr</th> <th>Dep</th> <th>Status</th> <th>HHMM</th> <th>Carrier</th> <th>Codeshare Indicator</th> <th>Codeshare Operator</th> <th>Range Start</th> <th>Range End</th> <th>Carrier</th> <th>Codeshare Indicator</th> <th>Codeshare Operator</th> <th>Range Start</th> <th>Range End</th> <th>Arr</th> <th>Dep</th> <th>Prev</th> <th>Next</th> <th>Prev</th> <th>Next</th> <th>Prev</th> <th>Next</th> <th>Prev</th> <th>Next</th> <th>Arr</th> <th>Dep</th> <th>Arr</th> <th>Dep</th> <th>Indicator (Y/N)</th> <th>Region</th> <th>Country</th> <th>State</th> <th>Effective From</th> <th>Effective To</th> <th>Filing Date</th> <th>Submitting Carrier</th> </tr> </thead> <tbody> <tr> <td>D</td> <td>JFK</td> <td>JFK</td> <td>II</td> <td>0130</td> <td>XX</td> <td></td> <td></td> <td></td> <td></td> <td>XX</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>1-Jan-20</td> <td>31-Jan-20</td> <td>30-Jun-20</td> <td>XX</td> </tr> <tr> <td>A</td> <td>JFK</td> <td>JFK</td> <td>II</td> <td>0130</td> <td>XX</td> <td></td> <td></td> <td></td> <td></td> <td>XX</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>1-Feb-20</td> <td>30-Apr-20</td> <td>30-Jun-20</td> <td>XX</td> </tr> </tbody> </table>	ACTION INDICATOR	STATION		CONNECTION	TIME	ARRIVAL CARRIER		ARRIVAL FLIGHT #		DEPARTURE CARRIER			DEPARTURE FLIGHT #		TERMINAL		STATION	STATE	COUNTRY		REGION		AIRCRAFT TYPE		AIRCRAFT BODY		SUPPRESSION				DATE			INFO		A/D	Arr	Dep	Status	HHMM	Carrier	Codeshare Indicator	Codeshare Operator	Range Start	Range End	Carrier	Codeshare Indicator	Codeshare Operator	Range Start	Range End	Arr	Dep	Prev	Next	Prev	Next	Prev	Next	Prev	Next	Arr	Dep	Arr	Dep	Indicator (Y/N)	Region	Country	State	Effective From	Effective To	Filing Date	Submitting Carrier	D	JFK	JFK	II	0130	XX					XX																							1-Jan-20	31-Jan-20	30-Jun-20	XX	A	JFK	JFK	II	0130	XX					XX																							1-Feb-20	30-Apr-20	30-Jun-20	XX
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## GDS Based

QUICK TAG	Question	Answer
DISPLAY	When will this display?	Contact OAG MCT Team for a list of GDS delivery / display dates.
DISPLAY	I cannot see this in my GDS.	Contact OAG MCT Team for a list of GDS delivery / display dates. Alternatively tell us the GDS and the MCT and we will investigate.
MCT DISPLAY	My GDS takes MCT data from OAG once a week but I want my MCT's be displayed sooner.	OAG will load MCTs for the next GDS delivery but you need to contact the GDS directly if you require MCTs to be displayed out of delivery schedule.

## System Based

QUICK TAG	Question	Answer
HIERARCHY	What MCT will be used if I remove an MCT at a station?	That depends on the MCTs loaded. A system will use the next appropriate MCT in the hierarchy and if no other MCT fits the criteria the station standard will be used. Contact OAG MCT Team for assistance with the hierarchy.
MAXIMUM CONNECTION TIME	Is there a maximum connection time?	There is no set maximum connection time. Each GDS and system will set their own maximum connection time so you will need to contact them directly.
OPERATIONAL HOURS	When can I send OAG our MCTs?	You can send your MCTs to OAG at any time convenient to you. However, our operational hours are 0630 to 1700 UK time.
GLOBAL SUPPRESSIONS	What is a global suppression & how would a global suppression help me?	A global suppression prevents connections at a global level except where an MCT exception is filed.  Use a global suppression instead of filing the same suppression at every station you operate.

<p><b>GLOBAL SUPPRESSIONS</b></p>	<p>How is a global suppression filed?</p>	<table border="1" data-bbox="955 110 1885 196"> <thead> <tr> <th>A</th><th>B</th><th>C</th><th>D</th><th>E</th><th>F</th><th>G</th><th>H</th><th>I</th><th>J</th><th>K</th><th>L</th><th>M</th><th>N</th><th>O</th><th>P</th><th>Q</th><th>R</th><th>S</th><th>T</th><th>U</th><th>V</th><th>W</th><th>X</th><th>Y</th><th>Z</th><th>AA</th><th>AB</th><th>AC</th><th>AD</th><th>AE</th><th>AF</th><th>AG</th><th>AH</th><th>AI</th><th>AJ</th><th>AK</th> </tr> <tr> <th>ACTION INDICATOR</th><th>STATION</th><th>CONNECTIO N</th><th>TIME</th><th>ARRIVAL CARRIER</th><th>ARRIVAL FLIGHT #</th><th>DEPARTURE CARRIER</th><th>DEPARTURE FLIGHT #</th><th>TERMINAL</th><th>STATION</th><th>STATE</th><th>COUNTRY</th><th>REGION</th><th>AIRCRAFT TYPE</th><th>AIRCRAFT BODY</th><th>SUPPRESSION</th><th>DATE</th><th>INFO</th> </tr> <tr> <th>A/D</th><th>Arr</th><th>Dep</th><th>Status</th><th>HHMM</th><th>Carrier e</th><th>Codechar e</th><th>Operat e</th><th>Range Star t</th><th>Range e</th><th>Carrier e</th><th>Codechar e</th><th>Operat e</th><th>Range Star t</th><th>Range e</th><th>Arr</th><th>Dep</th><th>Prev</th><th>Next</th><th>Prev</th><th>Next</th><th>Prev</th><th>Next</th><th>Prev</th><th>Next</th><th>Arr</th><th>Dep</th><th>Indicato r (V)</th><th>Region</th><th>Count y</th><th>State</th><th>Effectiv e from</th><th>Effectiv e to</th><th>Filing Date</th><th>Submittin g Carrier</th> </tr> </thead> <tbody> <tr> <td>A</td><td></td><td></td><td>DI</td><td></td><td>XX</td><td></td><td>Y</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>20m/2B</td><td>XX</td> </tr> <tr> <td>A</td><td></td><td></td><td>DI</td><td></td><td>XX</td><td></td><td>Y</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>20m/2B</td><td>XX</td> </tr> </tbody> </table> <p>Global suppressions are filed like normal exceptions without an arriving and departing station.</p>	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB	AC	AD	AE	AF	AG	AH	AI	AJ	AK	ACTION INDICATOR	STATION	CONNECTIO N	TIME	ARRIVAL CARRIER	ARRIVAL FLIGHT #	DEPARTURE CARRIER	DEPARTURE FLIGHT #	TERMINAL	STATION	STATE	COUNTRY	REGION	AIRCRAFT TYPE	AIRCRAFT BODY	SUPPRESSION	DATE	INFO	A/D	Arr	Dep	Status	HHMM	Carrier e	Codechar e	Operat e	Range Star t	Range e	Carrier e	Codechar e	Operat e	Range Star t	Range e	Arr	Dep	Prev	Next	Prev	Next	Prev	Next	Prev	Next	Arr	Dep	Indicato r (V)	Region	Count y	State	Effectiv e from	Effectiv e to	Filing Date	Submittin g Carrier	A			DI		XX		Y																												20m/2B	XX	A			DI		XX		Y																												20m/2B	XX
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