



# SCHEDULES DYNAMIC

## FAQs



## **OAG Schedules Dynamic** **FAQs**

### **Q1: What is OAG Schedules Dynamic?**

A1: OAG Dynamic is dynamic, instant distribution of real schedule changes by OAG. As soon as OAG receives a schedule change we can instantly distribute the data to OAG Dynamic customers.

### **Q2: How does OAG Schedules Dynamic work?**

A2: OAG's database architecture is highly sophisticated. When a schedule update is received by OAG the system will instantly recognize that the information is different and will reformat the change ready for immediate delivery to the customer.

### **Q3: Will the data still be reliable?**

A3: YES! OAG automatically applies over 400 integrity, continuity & validation checks to every update we receive. Any schedule change distributed via OAG Dynamic will still go through the same validation processes and so there will be no loss in data integrity or accuracy from OAG Dynamic.

### **Q4: Do I still need to receive SSIM files from OAG?**

A4: No, as it is a continuous data feed OAG Dynamic is all you need to use – once you switch to OAG Dynamic you no longer have to process bulk data files!

### **Q5: What do I do if I miss some updates from OAG Schedules Dynamic?**

A5: Don't worry, we can redistribute any of the messages to you again. Alternatively we can send you a SSIM file refresh for any carrier at any time to keep you fully up-to-date.

### **Q6: Can I use OAG's WTF files for data refreshes?**

A6: No, OAG would not recommend it. OAG Dynamic is based on IATA industry data formats; using non-industry data formats may prove very difficult to maintain accuracy and topicality.

**Q7: Can I customize OAG Schedules Dynamic to suit my business needs?**

A7: Yes, OAG Dynamic offers a range of custom data & delivery options for you to mix and match:

1. Select the carriers you need to receive updates for
2. Data format: select XML or SSM/ASM
3. Delivery methods: select FTP or MQ Series
4. Delivery Frequency: select truly dynamic service, or batch updates for delivery at intervals of your choice

**Q8: Who is using OAG Schedules Dynamic?**

A8: OAG is discussing OAG Schedules Dynamic with several major distribution companies & travel businesses at the moment. As OAG Schedules Dynamic is a totally new schedules distribution service to the industry we expect it to take a little longer for our customers to become familiar with the new processes & technologies and we're inviting anyone interested in OAG Schedules Dynamic to beta test with us.

**Q9: When will OAG Schedules Dynamic be live?**

A9: As soon as our customers are ready! We're expecting beta tests to commence during July 2010; once our first beta customer is ready the service will be live.

**Q10: I am an airline, how does OAG Schedules Dynamic help me?**

A10: OAG Schedules Dynamic means that your latest schedule information can reach your distribution channels immediately, helping you to stay in sync with each other.

**Q11: I am an airline but I don't currently supply my schedules to OAG. What should I do?**

A11: It's easy, just contact OAG's experienced Schedules team who can give you all the advice & support you need to start submitting your schedules to us, and remember it is completely FREE OF CHARGE to submit your schedules to OAG.

Just email [schedules@oag.com](mailto:schedules@oag.com) for more information.

**Q12: I am an airline that already submits schedules to OAG. What should I do?**

A12: That's great! Just continue to send it to us as frequently as you can, or as soon as you make any changes to your schedule. If you need help on increasing the frequency and/or method of submission you use please email [schedules@oag.com](mailto:schedules@oag.com)

**Q13: I am an airline. Can I receive schedules data from OAG via OAG Schedules Dynamic?**

A13: Yes, of course! OAG Schedules Dynamic is a revolutionary data delivery system that can be used by anyone who needs schedules data. Just get in touch and we'll be happy to provide you with a commercial quotation.

Many airlines all over the world purchase data from OAG. We aggregate, validate & distribute schedules data, and related information, from over 900 airlines worldwide. Our stringent validation processes are unsurpassed so you can be sure that OAG data is the best available.

To learn more about OAG's products & services please visit [www.oag.com](http://www.oag.com)

If you have any other questions about OAG Schedules Dynamic please contact your OAG Account Manager