

Key Regions	10 - 16 September 2001		9 - 15 September 2002		8 - 14 September 2003		Variance 2003 - 2002				Variance 2003 - 2001			
	Frequency	Seats	Frequency	Seats	Frequency	Seats	Frequency	%	Seats	%	Frequency	%	Seats	%
PASSENGER														
Worldwide	528,246	58,362,930	497,484	55,027,929	499,196	55,788,788	1,712	0%	760,859	1%	(29,050)	-5%	(2,574,142)	-4%
To/From USA & Canada (excluding domestic US and Canada)	26,220	4,321,861	23,191	3,837,249	23,426	3,793,835	235	1%	(43,414)	-1%	(2,794)	-11%	(528,026)	-12%
US Domestic	206,440	19,687,448	183,154	16,982,264	182,595	16,536,126	(559)	-0%	(446,138)	-3%	(23,845)	-12%	(3,151,322)	-16%
To/From UK (excluding domestic)	21,006	3,180,016	20,605	3,023,018	21,757	3,359,119	1,152	6%	336,101	11%	751	4%	179,103	6%
UK Domestic	7,782	588,267	8,040	610,104	8,224	682,766	184	2%	72,662	12%	442	6%	94,499	16%
To/From Central & South America	10,444	1,589,351	9,957	1,546,406	10,060	1,548,100	103	1%	1,694	0%	(384)	-4%	(41,251)	-3%
Within Central & South America	44,797	4,003,366	44,088	3,852,262	39,580	3,520,007	(4,508)	-10%	(332,255)	-9%	(5,217)	-12%	(483,359)	-12%
To/From Europe	16,385	3,997,301	15,665	3,776,440	16,523	3,919,520	858	5%	143,080	4%	138	1%	(77,781)	-2%
Within Europe	122,078	12,436,548	118,666	12,045,955	120,416	12,646,558	1,750	1%	600,603	5%	(1,662)	-1%	210,010	2%
To/From Asia Pacific	7,365	2,033,360	7,446	2,001,238	8,211	2,112,000	765	10%	110,762	6%	846	11%	78,640	4%
Within Asia Pacific	82,370	12,010,076	83,752	12,383,082	87,389	13,040,964	3,637	4%	657,882	5%	5,019	6%	1,030,888	9%
To/From Africa	4,368	874,543	4,504	926,600	4,711	967,279	207	5%	40,679	4%	343	8%	92,736	11%
Within Africa	11,191	1,020,587	10,908	1,023,845	10,819	1,028,313	(89)	-1%	4,468	0%	(372)	-3%	7,726	1%
To/From China (Including Hong Kong & Macao)	4,572	1,249,013	5,294	1,404,073	5,155	1,358,346	(139)	-3%	(45,727)	-3%	583	13%	109,333	9%
Within China (Including Hong Kong & Macao)	14,235	2,224,167	16,105	2,419,164	19,422	2,942,502	3,317	21%	523,338	22%	5,187	36%	718,335	32%
To/From Middle East	4,964	1,100,526	4,896	1,119,716	5,363	1,224,957	467	10%	105,241	9%	399	8%	124,431	11%
Within Middle East	5,591	873,185	5,817	972,961	5,856	1,014,403	39	1%	41,442	4%	265	5%	141,218	16%

Key Routes	10 - 16 September 2001		9 - 15 September 2002		8 - 14 September 2003		Variance 2003 - 2002				Variance 2003 - 2001			
	Frequency	Seats	Frequency	Seats	Frequency	Seats	Frequency	%	Seats	%	Frequency	%	Seats	%
PASSENGER														
Transatlantic														
USA & Canada To/From Western Europe	5,816	1,604,796	5,025	1,371,571	5,104	1,378,741	79	2%	7,170	1%	(712)	-12%	(226,055)	-14%
London Heathrow To/From USA & Canada	1,212	378,920	1,184	358,326	1,269	379,390	85	7%	21,064	6%	57	5%	470	0%
London Gatwick To/From USA & Canada	586	169,363	430	117,186	387	102,179	(43)	-10%	(15,007)	-13%	(199)	-34%	(67,184)	-40%
Amsterdam To/From USA & Canada	471	139,147	454	131,118	443	117,466	(11)	-2%	(13,652)	-10%	(28)	-6%	(21,681)	-16%
Paris Charles de Gaulle To/From USA & Canada	767	210,567	693	191,899	680	188,763	(13)	-2%	(3,136)	-2%	(87)	-11%	(21,804)	-10%
Frankfurt To/From USA & Canada	632	192,282	632	181,577	652	188,845	20	3%	7,268	4%	20	3%	(3,437)	-2%
Atlanta Hartsfield To/From Western Europe	308	72,816	308	77,294	308	71,254	0	0%	(6,040)	-8%	0	0%	(1,562)	-2%
Dallas Fort Worth To/From Western Europe	126	30,142	98	23,506	106	25,624	8	8%	2,118	9%	(20)	-16%	(4,518)	-15%
Miami To/From Western Europe	222	67,360	192	61,636	192	62,026	0	0%	390	1%	(30)	-14%	(5,334)	-8%
New York JFK To/From Western Europe	1,010	277,618	850	228,624	856	236,544	6	1%	7,920	3%	(154)	-15%	(41,074)	-15%
Chicago O Hare To/From Western Europe	612	163,554	487	128,670	496	127,227	9	2%	(1,443)	-1%	(116)	-19%	(36,327)	-22%
Los Angeles To/From Western Europe	262	84,232	218	71,922	224	71,737	6	3%	(185)	-0%	(38)	-15%	(12,495)	-15%
Western Europe/Asia Pacific														
Western Europe To/From Asia Pacific	2,153	688,564	2,145	684,844	2,242	711,821	97	5%	26,977	4%	89	4%	23,257	3%
London (Heathrow & Gatwick) To/From Asia Pacific	530	193,744	516	186,182	526	192,963	10	2%	6,781	4%	(4)	-1%	(781)	-0%
Amsterdam To/From Asia Pacific	256	76,765	231	69,688	222	69,448	(9)	-4%	(240)	-0%	(34)	-13%	(7,317)	-10%
Paris Charles de Gaulle To/From Asia Pacific	291	93,448	322	102,286	352	113,380	30	9%	11,094	11%	61	21%	19,932	21%
Frankfurt To/From Asia Pacific	401	139,085	402	138,130	433	143,678	31	8%	5,548	4%	32	8%	4,593	3%
Tokyo To/From Western Europe	276	96,322	314	104,882	314	107,246	0	0%	2,364	2%	38	14%	10,924	11%
Singapore Changi To/From Western Europe	262	94,966	260	96,182	251	92,695	(9)	-3%	(3,487)	-4%	(11)	-4%	(2,271)	-2%
Hong Kong To/From Western Europe	190	61,804	186	61,534	182	62,386	(4)	-2%	852	1%	(8)	-4%	582	1%
Transpacific														
USA & Canada To/From Asia Pacific	1,999	674,929	1,775	599,646	1,710	564,596	-65	-4%	(35,050)	-6%	(289)	-14%	(110,333)	-16%
Tokyo To/From USA & Canada	697	241,926	649	225,314	626	210,592	-23	-4%	(14,722)	-7%	(71)	-10%	(31,334)	-13%
Hong Kong To/From USA & Canada	182	60,634	166	54,826	134	45,208	-32	-19%	(9,618)	-18%	(48)	-26%	(15,426)	-25%
San Francisco To/From Asia Pacific	262	89,532	256	87,820	251	83,459	-5	-2%	(4,361)	-5%	(11)	-4%	(6,073)	-7%
Los Angeles To/From Asia Pacific	568	203,318	481	173,058	472	169,345	-9	-2%	(3,713)	-2%	(96)	-17%	(33,973)	-17%
Vancouver To/From Asia Pacific	212	68,906	212	66,572	198	60,196	-14	-7%	(6,376)	-10%	(14)	-7%	(8,710)	-13%

Key Hubs	10 - 16 September 2001		9 - 15 September 2002		8 - 14 September 2003		Variance 2003 - 2002				Variance 2003 - 2001			
	Frequency	Seats	Frequency	Seats	Frequency	Seats	Frequency	%	Seats	%	Frequency	%	Seats	%
PASSENGER														
To/From London Heathrow	9,081	1,785,495	9,068	1,723,661	9,028	1,763,296	(40)	-0%	39,635	2%	(53)	-1%	(22,199)	-1%
To/From London Gatwick	3,947	581,331	3,633	484,719	3,661	521,171	28	1%	36,452	8%	(286)	-7%	(60,160)	-10%
To/From Amsterdam	7,649	978,506	7,312	960,294	7,139	948,320	(173)	-2%	(11,974)	-1%	(510)	-7%	(30,186)	-3%
To/From Paris Charles de Gaulle	9,360	1,383,357	8,983	1,340,426	9,100	1,384,051	117	1%	43,625	3%	(260)	-3%	694	0%
To/From Frankfurt	8,293	1,389,389	8,463	1,371,270	8,287	1,327,487	(176)	-2%	(43,783)	-3%	(6)	-0%	(61,902)	-4%
To/From Tokyo Narita	2,156	743,075	2,934	903,276	2,772	850,285	(162)	-6%	(52,991)	-6%	616	29%	107,210	14%
To/From Singapore Changi	3,179	846,518	3,056	831,139	2,571	748,977	(485)	-16%	(82,162)	-10%	(608)	-19%	(97,541)	-12%
To/From Hong Kong	3,451	946,645	3,588	963,528	3,430	921,238	(158)	-4%	(42,290)	-4%	(21)	-1%	(25,407)	-3%
To/From Chicago O Hare	18,866	2,222,323	17,198	1,925,032	16,884	1,798,038	(314)	-2%	(126,994)	-7%	(1,982)	-11%	(424,285)	-19%
To/From Atlanta Hartsfield	17,363	2,253,701	14,801	1,950,326	17,080	2,093,398	2,279	15%	143,072	7%	(283)	-2%	(160,303)	-7%
To/From Dallas Fort Worth	15,081	1,654,836	13,601	1,394,914	13,906	1,401,362	305	2%	6,448	0%	(1,175)	-8%	(253,474)	-15%
To/From Denver	9,476	1,109,235	8,821	974,377	8,904	938,708	83	1%	(35,669)	-4%	(572)	-6%	(170,527)	-15%
To/From Phoenix Sky Harbour	8,860	1,110,592	8,648	1,038,037	8,337	989,099	(311)	-4%	(48,938)	-5%	(523)	-6%	(121,493)	-11%
To/From Detroit Wayne County	9,605	1,063,552	8,622	935,161	8,723	917,738	101	1%	(17,423)	-2%	(882)	-9%	(145,814)	-14%
To/From Minneapolis	8,967	1,027,629	8,466	926,073	8,507	924,102	41	0%	(1,971)	-0%	(460)	-5%	(103,527)	-10%
To/From Houston George Bush	8,834	959,821	7,706	849,816	8,290	847,632	584	8%	(2,184)	-0%	(544)	-6%	(112,189)	-12%
To/From Cincinnati Northern Kentucky	7,511	673,203	7,794	612,975	8,627	649,717	833	11%	36,742	6%	1,116	15%	(23,486)	-3%
To/From St. Louis Lambert	8,954	971,229	7,305	739,403	6,573	612,271	(732)	-10%	(127,132)	-17%	(2,381)	-27%	(358,958)	-37%
To/From Philadelphia	7,973	830,635	7,418	757,257	7,177	723,122	(241)	-3%	(34,135)	-5%	(796)	-10%	(107,513)	-13%
To/From Charlotte	8,003	790,632	7,502	741,165	7,054	662,444	(448)	-6%	(78,721)	-11%	(949)	-12%	(128,188)	-16%
To/From New York La Guardia	7,938	846,718	6,627	670,024	6,852	677,333	225	3%	7,309	1%	(1,086)	-14%	(169,385)	-20%
To/From Newark	8,747	1,045,924	6,648	800,085	6,995	810,169	347	5%	10,084	1%	(1,752)	-20%	(235,755)	-23%
To/From Pittsburgh	8,479	710,219	7,366	588,408	5,722	414,348	(1,644)	-22%	(174,060)	-30%	(2,757)	-33%	(295,871)	-42%
To/From Boston Logan	9,143	882,827	6,767	686,328	6,526	650,849	(241)	-4%	(35,479)	-5%	(2,617)	-29%	(231,978)	-26%
To/From Seattle/Tacoma	7,820	834,808	6,438	748,815	6,363	722,394	(75)	-1%	(26,421)	-4%	(1,457)	-19%	(112,414)	-13%
To/From Las Vegas McCarran	6,466	946,629	6,074	876,410	6,022	877,297	(52)	-1%	887	0%	(444)	-7%	(69,332)	-7%
To/From San Francisco	7,368	1,114,972	5,828	852,146	5,396	751,453	(432)	-7%	(100,693)	-12%	(1,972)	-27%	(363,519)	-33%
To/From Miami	6,565	886,572	5,558	811,550	5,368	780,901	(190)	-3%	(30,649)	-4%	(1,197)	-18%	(105,671)	-12%
To/From Washington Dulles	6,665													